

CLERK'S OFFICE

APPROVED

Date: 9-23-03

Submitted by: Assemblymembers Fairclough,
Kendall, Shamberg, Sullivan, Taylor, Tesche, Traini,
Tremaine, Van Etten, Von Gemmingen, and Whittle
Prepared by: Department of Assembly
For reading: September 23, 2003

ANCHORAGE, ALASKA

AR NO. 2003-278

A RESOLUTION OF THE ANCHORAGE MUNICIPAL ASSEMBLY RECOGNIZING AND HONORING
MANGALA N. CHAOBAL FOR HER 25 YEARS OF SERVICE WITH THE MUNICIPALITY OF ANCHORAGE

WHEREAS, Mangala N. Chaobal began her employment in the utilities industry as a Collection Representative I on April 21, 1978; and

WHEREAS, Mangala's employment with Municipal Light & Power extended over six Administrations which included Mayors Sullivan, Knowles, Fink, Mystem, Wuersch, and Begich; and

WHEREAS, because of Mangala's expertise in many areas, her contributions to the Municipality resulted in the betterment of utility customers and the community as a whole; and

WHEREAS, Mangala's achievements during her tenure with ML&P included:

- Led and supervised a growing staff of Customer Service employees through a variety of changes in the electric utility industry;
- Assisted in preparing ML&P for potential deregulation. Participated in developing a Key Accounts program to educate customers about their options for electric services with ML&P;
- Ensured that ML&P Customer Services employees received frequent training in delivering exceptional customer service skills to the rate-payers and citizens of Anchorage;
- Provided guidance to customers who qualified for assistance with the State of Alaska Energy Assistance Program; and

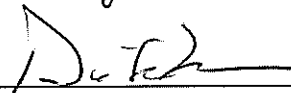
WHEREAS, on September 12, 2003, Mangala N. Chaobal retired from Municipal Light & Power after 25 years of service.

NOW, THEREFORE, the Anchorage Municipal Assembly resolves that

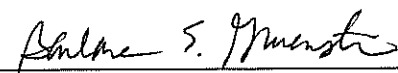
MANGALA N. CHAOBAL

is recognized, honored, and thanked for her 25 years of service to the Municipality and the citizens of Anchorage.

PASSED AND APPROVED by the Anchorage Assembly this 23rd day of September, 2003.


Chair

ATTEST:


Municipal Clerk